

Announcing the completely updated and enhanced Pre-Survey Review

from
Crandall
CORPORATE DIETITIANS

Over the last year, hundreds of skilled nursing facilities serviced by Crandall Corporate Dietitians have undergone their state and/or federal survey. The regulatory compliance team at Crandall has compiled the results of these surveys and dissected the outcomes. With this latest information, the team has updated and expanded the Pre-Survey Review process to be even more beneficial. Here is how the process works:

STEP 1 Preparation

Collect all available data to evaluate your survey readiness once you are in the survey window (9 months from your last survey). These are a few of the resources we will utilize...

- Review of last year's state or federal survey results
- Your latest quarterly scored Crandall report
- An online pre-survey questionnaire
- A conversation with your local RD
- Crandall's Roadmap to Survey Success

STEP 2 Consultation

Schedule a Pre-Survey Review conversation with Crandall's VP of Regulatory Compliance and community leadership (i.e. Certified Dietary Manager, Executive Director, Director of Nursing, Community RD, etc.).

This conversation via Zoom, Teams, or a conference call takes leadership through several topics to identify potential findings. Recent findings in your state are also discussed. A brief overview of survey prep tools on the Crandall Web Center are presented.

STEP 3 Implementation

Implement a Plan of Correction (POC) formulated from the review of resources in step 1 and the conversation in step 2.

The POC identifies potential high-risk areas and then provides the steps for correction. Trainings, policies, procedures, and other resources are provided to the community by the local RD who monitors the implementation of the POC. The entire Crandall team is available at each step along the way.

The cost for all of the above mentioned activities covering sanitation, meal service & dining room, nutritional assessment, and staff development is only \$179 plus the local RD's time (\$279 for non-Crandall customers).

Only
\$179 for Crandall Customers
\$279 for non-Crandall Customers
plus local RD time
to greatly improve your odds of a deficiency-free survey

Contact us toll-free at 888-546-3273, or email info@consultingrd.com, to learn more about the Pre-Survey Review. If you are ready to get started, click on the button below to schedule your conversation with Crandall's VP of Regulatory Compliance.

Schedule Today

NOTE: For corporate customers, if your corporate office has already asked Crandall to conduct Pre-Survey Reviews at each of their communities, you will receive an email invitation with a link to start the process. If your corporate office leaves it up to each local community to decide, then we invite you to give us a call or send an email to learn more.